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| **Use-Case Name:** | Reserve booking | **Use-Case Business Requirements:**  Customer can reserve a date/time priorly for their vehicle to have a service.  Manager and receptionist can also make reservations for customers through system. |
| **Use-Case ID:** | 12 |
| **Priority:** | High |
| **Primary Business Actor:** | Customer, manager , receptionist | |
| **Pre-Conditions** | Should be logged in as customer or by receptionist | |
| **Post-Conditions** | If not other matters to attend to, can log out | |
| **Description:** | User can reserve the date/time for their car service priorly for an available timeslot. Online payment for an advance is possible and conditions(advance should be paid 48 hours before time of booking online or otherwise method), details, other ways of payment will be displayed. Main functionality of system.  Receptionist and manager can also book for TP calls received from customers and for inquiries. | |